

We like getting emails from the people who use the BlueAssist system. We are after all here to help them and they are our very special clients. But sometimes the emails we receive are even more special and one came our way the other day that took us by surprise.



Titled : Successful Cards

It read:

Hi Barbara

Today, I had to go to my local hospital for a follow up appointment .

I usually find this hard , as people look at their computer screen rather than at my face, as I am hard of hearing and read lips.

Today, I used my blue assist card and got good reactions from reception staff.

They also thanked me for using the cards and said we wish more people would do this, explained they were new but would be coming out everywhere.

Keep up the brilliant work.

We were delighted, this was another of our Win - Win situations. The person who needs help gained it , and the person giving the help felt good and their work was easier. A great email and another success story!

(Please note we did ask the senders permission before sharing this email with you - we would never do otherwise)